



The following vacancies exist:

SERVICE ENGINEER: SURFACE

The position will be based in Sishen and the incumbent will report to the Site Manager - Sishen

Job Specification (not totally inclusive)

- Provide field support to surface customer owned P&H equipment.
- Advise customer on corrective actions to prevent these events and assist with implementation.
- Analyse equipment downtime from the KPI data base and use the results for defect elimination.
- Research Dimensions for available software upgrades on equipment control and variable drive systems.
- Plan, schedule and execute software upgrades on equipment control, and variable drive systems.
- Periodic inspections to gauge the standards, and increase the effectiveness of customer maintenance.
- Assistance to customer maintenance personnel during planned maintenance interventions with focus on guiding customer in best practices.

Minimum Skills and experience required

- National Diploma (Electrical/ Mechanical)
- Any other qualification pertaining to systems in use on JGA equipment is not essential but will be beneficial.
- Minimum of five years' surface mining experience on latest generation Joy equipment
- High level of product knowledge is essential.
- Experience in the maintenance of P&H designed equipment.
- Computer literacy is expected.

Behavioural Competencies required

- Respectful of customer opinions while still influencing customer to follow the best option for equipment repair.
- Must be able to remain focused, considerate, direct and accurate when customer becomes distressed.
- Must be highly self-motivated and mentally and physically able to perform responsibilities.
- Must have the ability to explain technically intricate conditions in non-technical terms in a well prepared and structured report format.
- A general disposition toward taking ownership of issues and adding value to the product is essential.
- Must be able to "see the bigger picture" in terms of the impact of direct support.
- Must show empathy towards lesser qualified and inexperienced customer personnel. The ability to perform indirect, casual training is of the utmost importance
- Required to do travelling

Application procedures

Interested candidates can apply in writing (**Quoting Reference SS01-18**), with CV attached. Please send all applications by email to: jsscruitment@joyglobal.com or Fax No. 013 655 4896

Applicants whose skills, competencies and experience best match the above requirements will be invited for an interview.

Closing date: 31 May 2018